

ONLINE HOST



WHAT IS AN ONLINE HOST?

Keep in mind at all times our goal is for every person to be spoken to and feel cared about before they leave FBC Clarion. You're like an intentional friend inside the doors of the church. Our online guests are equally as important as any person who walks inside First Baptist Church and we want them to feel that way!

- Be a Conversation Starter
- Pray with prayer needs
- Answer Questions or ask the right person
- Share helpful links

WHEN & WHERE

Please login and be ready by **10:15 AM** (or as instructed) Chat will end a few minutes after the service concludes as some may feel more comfortable chatting when service is over.

- You may host from the balcony OR remotely from any location
- You will need a computer/laptop/tablet or smartphone
- Restream Chat will work via app or web browser

LOGIN INFO

Open [Restream.com](https://restream.com)

- Click on Open in Browser -or- Download Desktop App
- ([Download App https://restream.io/chat-product](https://restream.io/chat-product))
- Open in Browser or use Restream app [not available on ios]

Open YouTube & Facebook in case you need to hide/delete/block inappropriate content. Restream will only allow you to post, not delete.

- Facebook Login> Login to your own account. When you navigate to FBC, you will have moderator permissions.

CHAT

Immediately upon entering the chat, post a greeting:

- Good Morning and welcome to FBC Clarion. My name is _____ and I'm so glad you're here this morning. Let us know you're here by posting in the chat!

As people join, acknowledge and encourage them to share the broadcast:

- So glad you're here today @name! Take a moment to share this service with a friend.

Emojis are great! Choose wisely. 😊

Ask a prompting question

- Where are you watching from? How often do you watch with us online?
- How is this message speaking to you?

Post Scripture being used

- Use ESV unless the speaker is using something different

Pray with prayer needs

- Type out your prayer and then make note of any requests we should share with pastors. Keep prayers direct, simple and brief. [[Prayer Resource Link](#)]

Post helpful links

- fbccclarion.com
- Text Connect to (814) 334-8426

End Well [Communicate with Computer Op if you need more than 2-3 min after]

- Thank you for expanding the church beyond our four walls. Take a moment to share this video to spread Grace & Truth among your friends! Have a blessed week and may God continue on your mind all week!



SHORTCUTS

- !# Text Connect to (814) 334-8426
- !\$ Online Giving @ fbccclarion.com/give
- !@ fbccclarion.com for more information
- !+ Ending Message



CONTACTS

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IMPORTANT LINKS

[Host Prayer Resources by Topic](#) ← this one is great to have handy!!



DIFFICULT QUESTIONS

Sometimes you may have a guest asking difficult questions that even many scholars disagree on [Eg. *election, divorce, womens role in the church*]. Forming a loving generic response and encouraging them to have a conversation with a pastor would be a great move. Many of these type comments would never be resolved over chat and would be a great bridge to a deeper relationship. We need to be mindful that we are representing the church and views of the church and if you are unsure of an answer, *I don't know, let me have a pastor contact you* is perfectly acceptable!

STICKY SITUATIONS

We have had very little trouble with our online presence so far, but we are not immune to bots, spammers, bullies, and inappropriate comments. There are hurting people everywhere, so we must respond kindly to each and every person. It is also very important we represent Jesus to the best of our ability. People are messy and we embrace the messiness as an opportunity to minister to people in need.

You, the host:

- No arguing ever
- Don't use sarcasm
- No Politics or political opinions ever
- If someone reports physical or sexual abuse, self harm or suicide please report to a leader/pastor immediately. Suicide helpline: 800-273-8255 / text 741741
- Do not get involved in a counseling session. Please have anyone in need of counseling contact the office at 814-226-8233

Reasons to delete posts or block the user:

- Obvious spamming in the form of links to inappropriate content
- Continual Profanity
- Racist or hateful remarks
- Bullying

Might make you uncomfortable, but do NOT block or delete

- Discussion off-topic
- Having a weird username
- Saying they don't like or believe in God/Christians
- Being annoying in general

